

PATENT Customer No. 22,852 Attorney Docket No. 08364.0081

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Danny SINGER) Group Art Unit: 2614
Application No.: 10/532,865)) Examiner: Quynh H. Nguyen \
Filed: May 12, 2006) Confirmation No.: 8989
For: PREDICTIVE DIALLING BY MONITORING PROGRESS OF AGENT SCRIPT)))

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

In reply to the Office Action mailed December 1, 2006, the period for response having been extended to May 1, 2007 by a request for extension of two months and fee payment filed concurrently herewith, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper, beginning on page 2.

Remarks follow the amendment section of this paper, beginning on page 15.